

Organizational Development

Certified Management & Organization Excellence Program - ASQ

Curriculum

Program Outline:

Module 1: Fundamentals of Quality and Organizational Management

1. Introduction to Quality and Organizational Management

o Core principles, tools, and industry applications.

2. Principles of Quality Management

 Understanding the principles and practices of quality management.

3. Data Collection and Analysis Techniques

 Utilizing tools and techniques for data collection and analysis.

4. Basic Change Management

Planning, implementing, and evaluating change initiatives.

Module 2: Advanced Quality Management Techniques

5. Advanced Data Analysis and Decision Making

 Utilizing advanced techniques for data analysis and decision making.

6. Advanced Leadership and Communication Skills



 Developing advanced skills for leading and communicating with teams and stakeholders.

7. Sustaining Quality Initiatives

 Overcoming challenges and best practices for sustaining quality initiatives.

8. Advanced Project Management

 Managing projects effectively and ensuring successful delivery.

Module: Practical Applications

9. Practical Quality Management Projects

 Developing and implementing quality management projects.

10. Evaluation and Measurement of Quality Initiatives

 Measuring and evaluating the effectiveness of quality initiatives.

11. Communication for Quality Management

 Enhancing communication skills for leading quality initiatives.

12. **Business Intelligence Applications**

o Using data for quality management decision making.

Module 4: Capstone Project

13. Integration of Learned Skills

 Apply tools and techniques to real-world quality management problems.

14. Advanced Quality Management Systems

Developing complex quality management systems.



15. **Organizational Effectiveness**

 Enhancing organizational effectiveness through quality management.

16. AI for Quality Management

Implementing AI solutions in quality management.

Elective Modules

17. **Data Ethics and Privacy**

 Ethical considerations, privacy laws, compliance strategies.

18. **Predictive Analytics with Quality Management**

Building and validating predictive models.

19. AI for Quality Management

o Implementing AI solutions in quality management.

20. Advanced Data Warehousing Techniques

o Optimizing data warehousing solutions.

21. Data-Driven Quality Management Decision Making

 Using data to inform and drive quality management strategies.

22. Cloud Quality Management Solutions

 Deploying quality management systems on cloud platforms.

23. Quality Management Project Management

 Leading quality management projects, ensuring successful delivery.

24. **Big Data Security**

o Securing data in big data environments.



IoT for Quality Management 25.

 Securing and managing IoT devices in quality management.

Websites:

- https://chools.in/
 https://ramaqchools.com/
 https://www.choolsgroup.com/