

Management Programs

Leading Change and Organizational Renewal

Curriculum

Program Outline :

Module 1: Understanding Roadblocks to Change

- 1. Introduction to Roadblocks to Change**
 - Core principles and concepts.
- 2. Techniques for Identifying and Overcoming Barriers**
 - Strategies for managing roadblocks.
- 3. Roadblocks Workshops**
 - Hands-on workshops to practice identifying and overcoming barriers.

Module 2: Building Organizational Architecture

- 4. Introduction to Organizational Architecture**
 - Core principles and concepts of organizational architecture.
- 5. Creating Structures that Encourage Managerial Problem-Solving**
 - Techniques for building organizational architecture.
- 6. Organizational Architecture Workshops**
 - Hands-on workshops to practice creating organizational structures.

Module 3: Designing Service Excellence

- 7. Introduction to Service Excellence**

- Core principles and concepts of service excellence.

8. Methods for Designing Services that Exceed Customer Expectations

- Techniques for service design.

9. Service Excellence Workshops

- Hands-on workshops to practice designing services.

Module 4: Becoming an Ambidextrous Organization

10. Introduction to Ambidextrous Organizations

- Core principles and concepts of ambidextrous organizations.

11. Balancing Exploitation of Existing Capabilities with Exploration of New Opportunities

- Strategies for ambidextrous organizations.

12. Ambidextrous Organization Workshops

- Hands-on workshops to practice balancing exploitation and exploration.

Module 5: Sourcing Knowledge Through Open Innovation

13. Introduction to Open Innovation

- Core principles and concepts of open innovation.

14. Techniques for Sourcing and Integrating Knowledge from External Partners

- Strategies for open innovation.

15. Open Innovation Workshops

- Hands-on workshops to practice sourcing knowledge.

Module 6: Enabling Innovation Through Strategy and Execution

16. Introduction to Innovation Strategy

- Core principles and concepts of innovation strategy.

17. Enabling Innovation Through Strategic Planning and Execution

- Techniques for implementing innovation.

18. Innovation Strategy Workshops

- Hands-on workshops to practice enabling innovation.

Elective Modules

19. Data-Driven Decision Making in Organizational Change

- Techniques for making decisions based on data and insights.

20. Risk Management in Organizational Change

- Strategies for identifying and managing risks in change efforts.

21. Behavioral Decision Making in Organizational Change

- Understanding human behavior in change processes.

22. Ethical Organizational Change

- Ensuring ethical standards in change practices.

23. Collaborative Organizational Change

- Techniques for effective collaboration in change efforts.

24. Conflict Resolution in Organizational Change

- Managing and resolving conflicts in change settings.

Websites:

- <https://chools.in/>
- <https://ramaqchools.com/>
- <https://www.choolsgroup.com/>