

Management Programs

The Emerging COO: Driving Innovation and Operational Excellence

Curriculum

Program Outline :

Module 1: Operational Excellence

- 1. Introduction to Operational Excellence**
 - Core principles and concepts.
- 2. Operational Efficiency Techniques**
 - Techniques for improving operational efficiency.
- 3. Performance Measurement and Management**
 - Measuring and managing operational performance.

Module 2: Design Thinking Methodology

- 4. Introduction to Design Thinking**
 - Core principles and concepts of design thinking.
- 5. Innovation and Problem-Solving**
 - Using design thinking for innovative problem-solving.
- 6. Customer-Centric Design**
 - Designing solutions with a customer-centric approach.

Module 3: Integration of New Routines

- 7. Adopting New Operational Routines**

- Techniques for adopting new routines.

8. Integration Strategies

- Strategies for integrating new operational routines.

9. Change Management

- Managing and leading organizational change.

Module 4: Communication and Leadership Skills

10. Leadership Skills Development

- Building and enhancing leadership skills.

11. Effective Communication

- Enhancing communication and interpersonal skills.

12. Team Building and Management

- Building and leading high-performing teams.

Elective Modules

13. Data Ethics and Privacy

- Ethical considerations, privacy laws, compliance strategies.

14. Predictive Analytics in Operations

- Leveraging predictive analytics for operational decision-making.

15. AI for Operational Excellence

- Implementing AI solutions in operational processes.

16. Operational Leadership in the Digital Age

- Navigating digital transformation and leading in the digital age.

17. Operational Leadership Project Management

- Leading operational projects, ensuring successful delivery.

18. Global Operational Leadership

- Understanding and leading in a global context.

19. Emotional Intelligence in Leadership

- Developing emotional intelligence for effective leadership.

20. Conflict Resolution in Operations

- Managing and resolving conflicts within operational teams.

21. Diversity and Inclusion in Operations

- Promoting diversity and inclusion in operational teams.

22. Sustainable Operational Leadership

- Implementing sustainable practices in operational leadership.

23. Ethical Decision-Making in Operations

- Making ethical decisions in operational leadership roles.

24. Building an Operational Leadership Brand

- Creating a personal operational leadership brand.

25. Crisis Management in Operations

- Leading through operational crises and challenging situations.

Websites:

- <https://chools.in/>
- <https://ramaqchools.com/>
- <https://www.choolsgroup.com/>